## Error viewing tickets for other locations - Document Header is not valid

## **Summary:**

Error viewing tickets for other locations - Document Header is not valid (if 'Allow other locations' is not selected on the System Security Code)

## Cause:

This is by design.

## Solution:

 In Setup/System/Users/MGR/System Security Code, check allow other locations to allow users to both <u>view</u> and <u>enter</u> transactions for another location, that is not the default workgroup location.

Online URL: <a href="https://counterpoint.knowledgebase.co/article.php?id=925">https://counterpoint.knowledgebase.co/article.php?id=925</a>