Error: Could Not Start Quickbooks

Summary:

Error: **Could Not Start Quickbooks** when testing connection to Quickbooks Direct Interface

The error message "Could Not Start QuickBooks" is returned when attempting to test the connection to QuickBooks Direct interface in Setup/System/Accounting Interface.

Cause:

This message normally indicates a problem with the System data path in Setup / Accounting / Interface.

Solution:

The System data path should be the path to the Quickbooks directory and the Quickbooks database should be entered separately in the Database or ODBC name (this would be the .QBW file and the file name should include the file extension). It must have the .QBW at the end of the name or the interface will not find the file when testing the connection or performing an interface.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=895