Error 10 when authorizing credit cards through RBS Lynk

Summary:

Error 10 is received when authorizing credit cards through RBS Lynk.

Cause:

This error comes from the processor and usually indicates a problem with incorrect terminal ID's assigned to the store setup or the individual pay code.

Solution:

Review each field on the Credit Card tab of the store setup (**Setup/ Point of Sale/ Stores**) and the Processor Configuration window. Confirm with the processor the entry for each field. Refer to the topic: **Step 14: Configure processor settings** in Online help for additional information.