## Button labels display over images. Button text is overlapping images.

## Summary:

Button labels display over images. Button text is overlapping images. Font in Counterpoint does not fit onto screens within the application. Date ranges are overlapping on reports. Name field hidden on user record screen.

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Yonetra	Uniterm Connection	Uniterm Tra	ansaction	Device		
Username:	Location: localhost:8100	Flags:	DEVICEONLY	Connectivity:	Serial	_
		Action:	deviceload 🔹	Path:	USB Serial Device (COM6)	
Password:	Shared Secret:	Log dir:		Type:	Ingenico Lane/Move/Link (UPP)	
Common Actions						
Common Actions Sale Preauth Quick Sale Start Preauth Complete	Reversal Void		ChipTab Open Standin List ChipTab Close Standin Resp		Settle	
Sale Preauth					Settle Upload File	
Sale Preauth Quick Sale Start Preauth Complete			ChipTab Close Standin Resp			
SalePreauthQuick Sale StartPreauth CompleteQuick Sale FinishReturn		Value	ChipTab Close Standin Resp			

## Cause:

Font size selected for the CPSQL user is too large.

## Solution:

• In Setup / System / User Preferences / User Interface select a smaller font size.

-or-

 In Windows, change to a smaller font size in the Control Panel / Display Properties. The suggested DPI is 96 for non-Citrix environments (Control Panel / Display Properties / Settings / Advanced\*). \*This path may vary depending on the Operating System. Online URL: <u>https://counterpoint.knowledgebase.co/article.php?id=7</u>