

How to add images for Items or Customers

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Summary: How to add images for Items or Customers **Solution:** Item images are stored in: Radiant Systems\CounterPoint\CPSQL.1\Toplevel\[Company]\Configuration\ItemImages
Customer images are stored in: Radiant Systems\CounterPoint\CPSQL.1\Toplevel\[Company]\Configuration\CustomerImages

The syntax for the file names is **[number].[filetype]**, where [number] is the item or customer number, and [filetype] is the format (such as .bmp, .mp3, .avi, etc.) For example: An image file for item number "ABC" would be: **ABC.bmp** or **ABC.jpg**. Image filenames may also be **[number][^][anything].[filetype]**, where the carat (^) symbol follows the item or customer number along with additional optional characters. For example: Item ABC could have image files named **ABC^1.jpg**, or **ABC^examplename.bmp**.

If an item or customer has multiple image files, the (alphabetically) first image file without a carat will be auto-displayed. Any additional image files may then be viewed using the image navigation buttons. For numeric items and customers, image filenames can be with or without leading zeroes. For items and customers with characters that are invalid for a filename, omit the invalid characters from the image filename.

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