

NCR Secure Pay notification of failed batches using Automatic Settlement

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Summary: If settling batches automatically in NCR Secure Pay, how to know if a batch failed. If the NCR Secure Pay account is setup to settle automatically on the host, how do we know that the batch had an error and did not settle? **Solution:** An email is sent if auto-settlement fails and the batch will show on the **FAILED** tab in the [NCR Secure Pay portal](#).

To edit or change the email address that the Success/Failed batch email is sent to, the merchant can do so on the [User Portal](#) for the Secure Pay store(s).

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