

Article
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**Operating
Systems
certified for
use with
NCR**

Counterpoint

Summary:

Operating
Systems
certified for
use with
NCR

Counterpoint
Supported
Operating
Systems for
use with
NCR

Counterpoint
(Server and
Workstation)

Solution:

Servers:

Windows
XP
Professional

with SP2
(32-bit
only)Â
Windows
Server 2003
with SP1
(32-bit only)
Windows
Server 2008
(32-bit or
64-bit) ---Â
Windows
ServerÂ
2008Â R2
support has
been
discontinued
beginning
with NCRÂ

Counterpoint
V8.5.6.4.

[Link](#)

Windows 7
(32-bit or
64-bit) -
(*end of life
Jan 2020),
Win7
support has
been
discontinued
in [8.5.6.4](#)

Windows
2012 R2
(CPSQL
v8.5 only)
Windows 8.1
(CPSQL
v8.5 only)
Windows 10
(64-bit) 8.5.2
and greater
Windows
Server 2016
(64-bit)
8.5.4.1 and
greater.

Windows
 Server 2019
 - 8.5.6.7
 (64-bit) and
 greater.

Workstations

/ Terminals:

Windows XP
 Professional
 with SP2
 (32-bit only)
 Windows 7
 (32-bit or

Version	Windows XP Professional	Windows Embedded POSReady 2009	Windows 7		Windows Server 2003		Windows Server 2008 R2		Windows 8/Windows 10	
			32-bit		64-bit		32-bit		64-bit	
			32-bit	64-bit	32-bit	64-bit	32-bit	64-bit	32-bit	64-bit
V8.3.8	Y**	Y**	N	N	Y	N	N	N	N	N
V8.3.9	Y**	Y**	Y*	Y*	Y	N	Y*	Y*	N	N

in [8.5.6.4](#)

Windows 8.1

(64-bit)

**** For supported Operating systems for use with NCR Secure Pay, see [KB876](#)**

(CPSQL

v8.5 only)

XP Professional is not supported in 8.5 , and is not supported for use with NCR Secure Pay.

Windows 10

The Standard and Enterprise editions of Windows Server 2008 and Windows 7 are certified for use as NCR Counterpoint servers.

greater.

Other editions of Windows Server 2008 are not certified. Refer to [Windows 7 / Windows Server 2008](#)

[Certification](#) for more information about known issues with various third-party components and devices in Windows Server 2008 environments. Windows 7 and Windows Server 2008 64 bit is not supported for a NCR Counterpoint workstation.

NOTE: Windows 8, SQL 2012, and Windows Server 2012 are not certified for use with 8.4 NCR Counterpoint.

These are certified for use with NCR Counterpoint V8.5.

None of Windows OS 'Home' versions are certified with NCR Counterpoint (8.4 or 8.5)

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