## How to unsubscribe from Smart Alerts

## **Summary:**

How to unsubscribe from Smart Alerts.

How to stop receiving SmartAlerts for all stores.

How to cancel SmartAlerts subscription.

## Solution:

Email <u>Support.SmartAlerts@NCR.com</u>. Include the CounterPoint Serial number (located in **System/Views/Environment Settings**) or email the following file from the Counterpoint server: ...Program Files (x86)Radiant SystemsCounterPointCPSQL.1Toplevel registration.ini).

Online URL: <a href="https://counterpoint.knowledgebase.co/article.php?id=196">https://counterpoint.knowledgebase.co/article.php?id=196</a>