

Ingenico isc250 will not display image

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Summary: Ingenico isc250 will not display image **Solution:** Force reload. The ingenico_isc250.ini file stores the status of the last ad image that was loaded to the device. Clearing this status will cause CP to re-load the stock image. Log out of Counterpoint Copy and rename the ingenico_isc250.ini to ingenico_isc250.ini_OLD (found in: C:\Program Files (x86)\NCR\Device Services API\ConfigurationData\Ingenico_iSC250.ini). Then clear the contents of the ingenico_isc250.ini file. Save the changes Log back into Counterpoint. Once the device loads, the updated **8.5 Counterpoint Logo should now be displayed on the device.** Note that the image needs to be 480x272 and named iSC250_AD1.jpg or iSC250_AD1.png

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