

Does Counterpoint / NCR Secure Pay support Partial Authorizations on Sale tickets?

Summary:

Does Counterpoint / NCR Secure Pay support Partial Authorizations on Sale tickets?

Solution:

Yes. The processor selected for the NCR Secure Pay account can approve transactions even if there are insufficient funds (NSF), for a partial amount depending on the available funds. This will result in a partial approval if there are insufficient funds, and an auth amount response will be returned for partial authorizations. When a partial authorization is received, a merchant should request another payment method for the remaining funds. It is acceptable to request a reversal if no additional payment methods are possible. This cannot be prevented from being allowed in Counterpoint, and may be required by the processor depending on their rules.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1250>