

"ErrorMessage=ACCOUNT ONLY SUPPORTS ENCRYPTED OR TOKENIZED DATA" when using a Bluefin device

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Summary: "ErrorMessage=ACCOUNT ONLY SUPPORTS ENCRYPTED OR TOKENIZED DATA" when using a Bluefin device **Cause:** This error is seen in the Counterpoint.log when using a Secure Pay account enabled for BlueFin with a non-BlueFin device or device not properly encrypted for Bluefin. The merchant may see DECLINED messages in Counterpoint, but the log will show the error. **Solution:** Follow up with Bluefin to obtain a properly encrypted device.

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