You must enter a value for Document ID (DOC_ID). You must enter a value for Document identifier (DOC_GUID)

Summary:

You must enter a value for Document ID (DOC_ID). You must enter a value for Document identifier (DOC_GUID)

Cause:

This message is seen when trying to import data, either through Data Interchange or the Database Import utility.

Point of Sale documents require unique identifiers, which are the DOC_ID and DOC_GUID fields. These columns are the primary link between the header table and all associated tables.

These are internal numbers and will not be seen except when reviewing the database records.

Solution:

Add values for the DOC_ID and DOC_GUID fields in the file to be imported.

The DOC_ID and DOC_GUID must remain the same for every record belonging to each ticket.

The DOC_ID field is 12 characters with no dashes or spaces and must be unique for each ticket.

The DOC_GUID field must be enclosed in brackets {} and must be unique for each ticket. A GUID is a 128-bit integer number used to identify resources.

If needed, there are several GUID generators available on the internet.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=1207