

User Account Control (UAC) in a WAN environment needs to be manually disabled

Article Number: 1170 | Rating: Unrated | Last Updated: Wed, Jul 11, 2018 at 10:24 AM

Summary: If you are seeing devices failing to load or timing out during the device loading in a WAN environment, issues that should have been eliminated by setting the UAC to Never Notify, you might need to manually disable it. Disabling User Account Control (UAC) should be simple; open Control Panel -> User Accounts, click on Change User Account Settings, select Never notify. However, depending on the OS version and existence of a Domain (Active Directory) and if it is in place you will need to disable it manually. **Solution:** The solution is to set the HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Policies\System EnableLUA registry key to 0x00000000 as per the [MSDN article here](#). Change the DWORD value and reboot, UAC will be completely disabled.

More information on Microsoft User Account Control (UAC)

Guided Help: Adjust User Account Control settings in Windows 7 and Windows 8

<https://support.microsoft.com/en-us/help/975787/guided-help-adjust-user-account-control-settings-in-windows-7-and-windows-8>

Account Control works Windows 10

<https://docs.microsoft.com/en-us/windows/security/identity-protection/user-account-control/how-user-account-control-works-windows-10>

Account Control security policy settings

<https://docs.microsoft.com/en-us/windows/security/identity-protection/user-account-control/user-account-control-security-policy-settings>

* Special thanks to Nate Baird of Soft Intelligence for discovery of this solution.

Posted - Wed, Jul 11, 2018 at 9:05 AM. This article has been viewed 2102 times.

Online URL: <https://counterpoint.knowledgebase.co/article-1170.html>