

Replication won't complete, logs show errors like; 'Requested information could not be found' and 'Unable to execute RECALCulate command with timestamp'

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Summary: Replication won't complete, logs show errors like; 'Requested information could not be found' and 'Unable to execute RECALCulate command with timestamp' MS

Problem description Replication won't complete.

D 0908 0425-08:12:50 dom 2014 Rolling back transaction for database PD29BZ1O001(04E9A240)

E 0908 0425-08:12:50 pdre15021 {Requested information could not be found}: Unable to execute RECALCulate command with timestamp 4/12/2018 2:35:08 PM

E 0908 0425-08:12:50 Table:PO_RECVR_HIST

E 0908 0425-08:12:50 PDCID:212546904 And E 0908 0425-08:13:22 dsdb18022 {An ODBC error occurred}: Unable to update "dbo"."PS_TKT_HIST_LIN" table record with primary key 11/3/2015 12:00:00 AM,701307587070,1 - worker failed

E 0908 0425-08:13:22 dsdb59014 {An ODBC error occurred}: Unable to recalculate slice membership of PS_TKT_HIST_LIN dependents of PS_TKT_HIST record with key PDCID(1029636588),11/3/2015 12:00:00 AM,701307587070

D 0908 0425-08:13:22 dom 2014 Rolling back transaction for database PD29BZ1O001(04E9A240)

E 0908 0425-08:13:22 pdre15021 {An ODBC error occurred}: Unable to execute RECALCulate command with timestamp 4/12/2018 2:46:11 PM

E 0908 0425-08:13:22 Table:PS_TKT_HIST

E 0908 0425-08:13:22 PDCID:1029636588 **Solution:** Stop replication all sites, backup each db, no one in Counterpoint Run the following at all sites truncate table pduser.dcmd

truncate table pduser.dqueue

truncate table pduser.pdpulse

truncate table pduser.pdecho Once completed at all sites, clear replication logs and restart replication hub and one remote at a time.

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Online URL: <https://counterpoint.knowledgebase.co/article-1165.html>