How to change the payment method for NCR Retail Applications (various)

Summary:

How to change the payment method for NCR Retail Applications (Customer Connect, NCR Counterpoint Mobile (CPMobile), NCR Smart Alerts, NCR Secure Pay 'NSP'.

This is only applicable for existing accounts where the credit card on file for billing needs to be updated or changed.

Solution:

- Log into the User Portal.
  (https://userportal.counterpointpos.com/index.htm)
- Click **Solutions**, and select the applicable application.
- Click **Register Now.**
  *Note for NCR Secure Pay, click **My Account** (will need Master ID and PWD information).
- Click **Continue**.
- Click **Next.**

- From the drop down, click: **Select Payment Method.**
- Enter the updated credit card information to be used for billing.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=1104