The 'Default From Address' is not being honored when using Gmail

Summary:

The 'Default From Address' specified on the Mail tab of Management Console is not being used with gmail.

Cause:

It is a known issue with gmail that they will only allow e-mail that is registered with them to be sent so you cannot spoof another e-mail address due to spamming issues. You are able to send e-mail to any account but because you are using gmail's e-mail server to send e-mail, they restrict to whatever e-mail address is registered with them to be the sender.

Solution:

Consider using a SMTP server that would allow spoofing the sender e-mail address. Here are some that may be of interest:

https://support.google.com/mail/answer/22370?hl=en

http://stackoverflow.com/questions/3871577/change-sender-addresswhen-sending-mail-through-gmail-in-c-sharp

http://stackoverflow.com/questions/1332510/how-to-change-fromaddress-when-using-gmail-smtp-server

http://email.about.com/od/gmailtips/qt/Send Mail from Any Account Custom From Address with Gmail.htm Online URL: <u>https://counterpoint.knowledgebase.co/article.php?id=786</u>