

CPMobile Error: No output from form group [MOBILEXX].

Summary:

CPMobile Error: **No output from form group [MOBILEBT].**

CPMobile Error: **No output from form group [MOBILEEM].**

Solution:

- In Setup/Point of Sale/Form Groups, for the form group listed in the error message, **MOBILEBT** for example, check **Enforce print /reprint restrictions**.
- Restart CPSvcs
- Reload data cache on the CPMobile device - click [here](#) for steps.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=752>