

Error: Host error. ERR:E SEQ#:# ### RECTYP:# FLD#:#

Summary:

Error when attempting to settle credit cards:

Warning: Funds will be lost if errors are not corrected.

The following errors occurred during settlement:

**Store: XXXX. Drawer: *, Batch #: # had the following error: Host Error.
ERR:E SEQ#:# ### RECTYP:P FLD#:#.**

Cause:

This error is coming from the credit card processor.

Solution:

- Review the VAR sheet and the credit card setup information in CPSQL. Refer to the online help topic: Setting up credit card processing as a guide to determine if the information is in the proper format for the processor.
- Review the Pre-Settlement Report to verify there is no obvious data omission.
- Contact the processor for troubleshooting assistance.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=73>