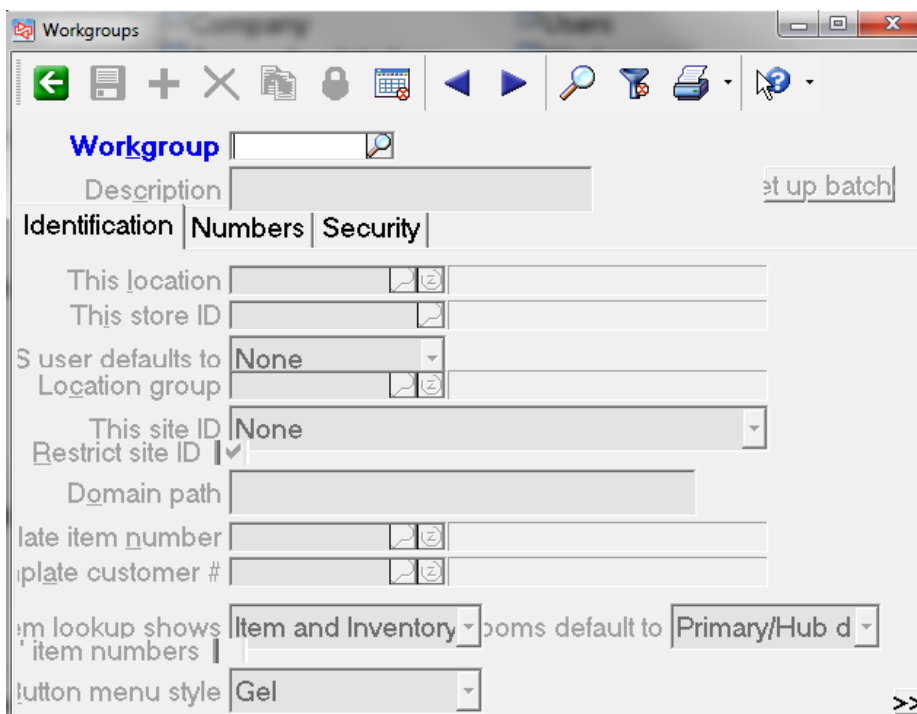


Button labels display over images. Button text is overlapping images.

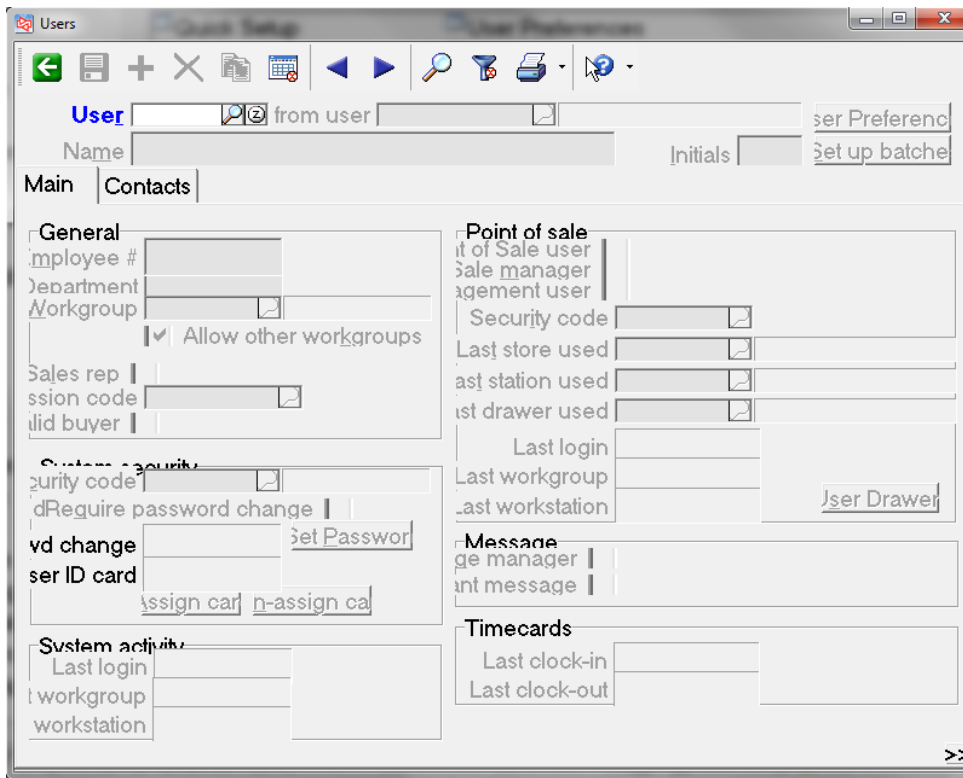
Summary:

Button labels display over images. Button text is overlapping images. Font in Counterpoint does not fit onto screens within the application. Date ranges are overlapping on reports. Name field hidden on user record screen.



The screenshot shows a window titled "Workgroups" with a standard Windows-style title bar (minimize, maximize, close buttons). Below the title bar is a toolbar with icons for navigation (back, forward), search, and other functions. The main area contains a form with the following elements:

- A "Workgroup" label followed by a text input field and a magnifying glass icon.
- A "Description" label followed by a text input field.
- A "set up batch" button.
- Three tabs: "Identification", "Numbers", and "Security". The "Identification" tab is currently selected.
- Under the "Identification" tab, there are several fields:
 - "This location" with a text input field and a magnifying glass icon.
 - "This store ID" with a text input field and a magnifying glass icon.
 - "S user defaults to" with a dropdown menu set to "None".
 - "Location group" with a text input field and a magnifying glass icon.
 - "This site ID" with a dropdown menu set to "None".
 - "Restrict site ID" with a checked checkbox.
 - "Domain path" with a text input field.
 - "late item number" with a text input field and a magnifying glass icon.
 - "plate customer #" with a text input field and a magnifying glass icon.
 - "m lookup shows" with a dropdown menu set to "Item and Inventory".
 - "item numbers" with a text input field.
 - "button menu style" with a dropdown menu set to "Gel".
- A "Items default to" dropdown menu set to "Primary/Hub d".
- A ">>" button at the bottom right.



Cause:

Font size selected for the CPSQL user is too large.

Solution:

- In **Setup / System / User Preferences / User Interface** select a smaller font size.

-or-

- In Windows, change to a smaller font size in the **Control Panel / Display Properties**. The suggested DPI is 96 for non-Citrix environments (Control Panel / Display Properties / Settings / Advanced*).

*This path may vary depending on the Operating System.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=7>