

Unable to settle credit cards in Offline Ticket Entry

Summary:

The menu option to settle credit cards is missing from the Offline Ticket Entry menus.

Unable to settle credit cards in Offline Ticket Entry

About settling credit cards when using Offline mode

Cause:

This is proper behavior. Credit cards cannot be settled when in Offline Ticket Entry.

Offline Ticket Entry is not designed to be a *stand alone system*. It is designed to keep users up and selling while network problems are resolved.

Solution:

When offline tickets are brought back into the main/live system tickets may be posted and credit card transactions may be settled.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=565>