CPMobile application hangs at the splash screen

Summary:

CPMobile application hangs at the splash screen

CPMobile freezes on logo screen

Cause:

This can be caused if the LineaPro sled is not fully charged or the internal battery is not working.

Solution:

If the iOS device is removed from the sled and CPMobile begins working, then the issue is that the sled is not fully charged or needs to be replaced.