

# RDPAddins returns the error "System.Reflection.ReflectionTypeLoadException:Unable to load one or more of the requested types".

## Summary:

RDPAddins returns the error "System.Reflection.ReflectionTypeLoadException:Unable to load one or more of the requested types. Retrieve the LoaderExceptions property for more information" when attempting to connect to Counterpoint in WAN environment.

## Cause:

Corrupt RDPAddins (Remote Desktop Plug-in)

## Solution:

Remove the RDPAddins registry key (make a backup first) and also the RDPAddins folder **on the local workstation**, reboot, then re-install the version appropriate NCRWANClient which will re-install the RDPAddin:

**Key = HKEY\_CURRENT\_USER\Software\Microsoft\Terminal Server Client\DefaultAddIns\RDPAddins**

**Folder name = C:\Program Files\NCR\RDPAddins**

Remove the RDPAddins registry key (make a backup first) and also the RDPAddins folder **on the local workstation**, then re-install the NCRWANClient (which will re-install the RDPAddin):

**Key = HKEY\_CURRENT\_USERSoftwareMicrosoftTerminal Server  
ClientDefaultAddInsRDPAddins**

**Folder name = C:Program FilesNCRRDPAddinsRDPAddins.Core.dll**

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1306>