

# Some AntiVirus applications are known to cause issues



## Summary:

Some Antivirus applications are known to cause issues.

## Solution:

In some cases simply creating an exception to Counterpoint or a Counterpoint application will work. In other cases like installation the Antivirus software needs to be temporarily disabled. It has been reported that Webroot Antivirus required uninstalling before a successful installation would occur.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1286>