Ticket date is outside allowable range error when posting tickets

Summary:

Ticket posting fails and the message "Ticket date is outside the allowable range [...]" is displayed on the Ticket Edit List

Cause:

The Current Calendar setting is set to the wrong year.

Solution:

From the **Counterpoint Main Menu** browse to **Setup > System > Company**.

In the **Current calendar** field near the top right in the **Dates section**, enter or lookup and select the current year's calendar.*

Click Save in the toolbar.

If the current year calendar is not available, you will first need to browse to Setup / System / Calendar and create it. Please see the Counterpoint Online Help for information on how to configure this.