

# Error during credit card settlement: CAPT NOT ALLOWED

## Summary:

Error during credit card settlement: CAPT NOT ALLOWED. NO CAPT ALLOWED

## Cause:

This error is issued from the card processor.

## Solution:

Contact the credit card processing company to review the error on the settlement attempt. If further assistance is needed, contact your Counterpoint reseller for further assistance.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=118>