

How to restrict workstations to a single instance of Counterpoint

Summary:

How to restrict workstations to a single instance of Counterpoint

Solution:

- This information is available in online help [here](#).

By default, users can start more than one instance of Counterpoint on a workstation. In this Service Pack (8.4.6), you can configure each workstation (or each terminal server in a Windows Terminal Services environment) to prevent users from starting multiple instances of Counterpoint by following these steps:

1. From a workstation (or your terminal server), select Run from the Windows Start menu, type regedit, and then click OK to start the Registry Editor.
2. If you are using a 32-bit workstation, locate and click the following registry key:

HKEY_LOCAL_MACHINE\Software\Synchronics\Counterpoint8.0\Options

If you are using a 64-bit workstation, locate and click the following registry key:

HKEY_LOCAL_MACHINE\SoftwareWow64\32Node\Synchronics\Counterpoint 8.0\Options

3. On the **Edit** menu, point to **New**, and then click **DWORD Value**.

Type **AllowMultipleAppInstances**, and then press **Enter** to name the new key value.

On the **Edit** menu, click Modify to display the **Edit DWORD Value dialog**.

4. Type **0** to restrict the workstation to a single instance of Counterpoint, and then click **OK**.

Quit the Registry Editor, and then restart the workstation.

- Repeat these steps for each of your Counterpoint workstations that you want to restrict to a single instance of Counterpoint.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=1092>