

CPMobile: Downloading Frozen Items for Physical Count stops if the device goes to sleep

Summary:

Downloading Frozen items for Physical Count can take a very long time (one hour or more, possibly). If the device is set to go to sleep after a certain amount of time, the download will be stopped which isn't the desired result.

Solution:

Enable the 'Prevent iPod Sleep' setting in Inventory - Physical Counts on the device. This will override any system-wide sleep timer and keep the app open and the screen on indefinitely. This will even apply after the user has navigated away from this screen. However: if the user closes the app or puts the app in the background, the sleep timer is re-enabled.

Uniterm Tester

File

Monera

Username:

Password:

Uniterm Connection

Location:

Shared Secret:

Uniterm Transaction

Flags:

Action:

Log dir:

Device

Connectivity:

Path:

Type:

Common Actions

Sale

Preauth

Reversal

ChipTab Open

Standon List

Settle

Quick Sale Start

Preauth Complete

Vod

ChipTab Close

Standon Resp

Quick Sale Finish

Return

ChipTab Update

Standon Totals

Upload File

Parameters

Key	Value	Add
u_forceid	full	Edit
		Remove

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=977>