

# ADT scheduled task is failing for NRO Publishing

## Summary:

ADT scheduled task is failing to import orders from NRO or failing to upload items to the NRO store.

## Cause:

Various

## Solution:

Refer to the NRO [Troubleshooting ADT](#) article for tips in correcting ADT issues. If further support is needed, please email the logs referenced in that article to: [Support.CPOnline@NCRVoyix.com](mailto:Support.CPOnline@NCRVoyix.com)

**NOTE:** The **FTP Test connection** will return an error: **(The remote server returned an error: (530) Not logged in. 530 Login Incorrect.** This is normal - FTP is no longer used for integrating data between Counterpoint and NRO. For ADT setup information please refer to: <http://help.ncrretailonline.com/article/scheduling-adt-automatic-data-transfer.html>

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=961>