Can users be prevented from vouchering at the same time, if using concurrent vouchering?

Summary:

When using concurrent vouchering, is it possible to prevent one operator from completing a voucher before another user has completed a voucher on a different workstation?

Cause:

No, see below.

Solution:

The ’Allow concurrent vouchering’ feature allows multiple users to access and use the **Voucher Receivings** window simultaneously. This feature is referred to as ’multi-user vouchering’ in NCR Counterpoint Online Help.

Feature overview:

The **Allow concurrent vouchering** checkbox is found in Setup/System/ Accounting Interface (on the "Accounts Payable") tab. If unchecked (the default), then Voucher Receivings only allows a single-user to use the form at any given time.

If checked, the Voucher Receivings form gets a shared lock when open. The lock is not exclusive, which allows multiple people into the form at once. Since there is a lock, a user should be able to use System/View/Resources and Locks to see who using the form to possibly coordinate work.

NOTE: If this feature is used, ensure that there are procedures in place to avoid two users both vouchering a document (e.g., perhaps each user is responsible for a different location or vendor's receivings). It is also important to ensure that your accounting system can handle concurrent connections.

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