Error viewing tickets for other locations - Document Header is not valid

Summary:

Error viewing tickets for other locations - Document Header is not valid (if 'Allow other locations' is not selected on the System Security Code)

Cause:

This is by design.

Solution:

- In Setup/System/Users/MGR/System Security Code, check **allow other locations** to allow users to both view and enter transactions for another location, that is not the default workgroup location.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=925