Error: No license. Use of Mobile Point of Sale requires a valid license

Summary:

CPMobile Error: No license. Use of Mobile Point of Sale requires a valid license for this device.

Cause:

There are no available seats for the device to use.

Solution:

- Go to https://userportal.counterpointpos.com and login with the serial number and zip code
- Click on **Solutions**
- **Mobile POS**
- **Register Now**
- **My Account** (upper right)
- **Seating Information**
- Scroll to the bottom to select a device to **unseat**.
- Close out of the CPMobile application on the mobile device, and log in - selecting the contract when prompted.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=845