

# Receiver in CPMobile does not preserve the Discounts, Gross Received Cost, or Suggested Price-1

## Summary:

CPMobile 2.3 - Receiver saved from CPMobile does not preserve the line discounts, **Doc Discount**, **Gross recvd cost**, or **Suggested Price-1** values entered on the server.

## Cause:

Due to differences in the data models between 8.4.6.x and 8.5.x, it is not possible for CPMobile 2.3 to preserve the line discounts, **Doc Discount**, **Gross recvd cost**, or **Suggested Price-1** values entered on an NCR Counterpoint server running 8.4.6.x once it is downloaded to the CPMobile device.

**Note:** These changes are preserved if the retailer is operating CPMobile 2.3 against an NCR Counterpoint server running 8.5.x.

## Solution:

Retailers should only make changes to the line discounts, **Doc Discount**, **Gross recvd cost**, or **Suggested Price-1** values on a receiver after it has been saved from CPMobile to an NCR Counterpoint running 8.4.6.x.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=793>