

How to soft boot an Ingenico / reboot payment terminal - iSC250 / Lane devices

Summary:

How to soft boot an Ingenico.

How to reboot the ingenico without disconnecting the power, which can blow the encryption on the device and require service or replacement on the device.

Solution:

I6650: Hold down the Number **One**, **Cancel**, and **Enter** buttons at the same time.

ISC250: Hold down **Clear** and **Minus sign** at the same time.

Lane 5000/3000/8000: Hold down **Yellow (<)** button and **#** button at the same time.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=79>