

The 'Default From Address' is not being honored when using Gmail

Summary:

The 'Default From Address' specified on the Mail tab of Management Console is not being used with gmail.

Cause:

It is a known issue with gmail that they will only allow e-mail that is registered with them to be sent so you cannot spoof another e-mail address due to spamming issues. You are able to send e-mail to any account but because you are using gmail's e-mail server to send e-mail, they restrict to whatever e-mail address is registered with them to be the sender.

Solution:

Consider using a SMTP server that would allow spoofing the sender e-mail address. Here are some that may be of interest:

<https://support.google.com/mail/answer/22370?hl=en>

<http://stackoverflow.com/questions/3871577/change-sender-address-when-sending-mail-through-gmail-in-c-sharp>

<http://stackoverflow.com/questions/1332510/how-to-change-from-address-when-using-gmail-smtp-server>

<http://email.about.com/od/gmailtips/qt/Send-Mail-from-Any-Account-Custom-From-Address-with-Gmail.htm>

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=786>