

Error: Could Not Find a Debit Pay Code Matching the Swiped Cards Bin Range

Summary:

The error message **Could Not Find a Debit Pay Code Matching the Swiped Cards Bin Range** is returned when attempting to use a debit card with the Swipe Anytime feature.

Cause:

There is no debit pay code with bin ranges assigned, that match the card being swiped.

Solution:

In order to use the Swipe Anytime feature bin ranges/prefixes must be assigned to the pay codes in **Setup / System / Pay Codes**. Check the debit pay code in Setup / System / Pay Codes to see what prefixes are assigned on the Credit Cards tab.

The prefix of the card being swiped must match one of the assigned bin ranges for a debit pay/code card type.

For additional information see Counterpoint Online Help topic: **Automatically determining pay codes from card numbers**.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=775>