

Button labels display over images. Button text is overlapping images.



Summary:

Button labels display over images. Button text is overlapping images. Font in Counterpoint does not fit onto screens within the application. Date ranges are overlapping on reports. Name field hidden on user record screen.

File

Monetra

Username:

Password:

Uniterm Connection

Location:

Shared Secret:

Uniterm Transaction

Flags: ...

Action: ▼

Log dir: ...

Device

Connectivity: ▼

Path: ▼

Type: ▼

Common Actions

Sale	Preauth	Reversal	ChipTab Open	Standin List	Settle
Quick Sale Start	Preauth Complete	Void	ChipTab Close	Standin Resp	
Quick Sale Finish	Return		ChipTab Update	Standin Totals	Upload File

Parameters

Key	Value	
u_forceload	full	Add
		Edit
		Remove

Cause:

Font size selected for the CPSQL user is too large.

Solution:

- In **Setup / System / User Preferences / User Interface** select a smaller font size.

-or-

- In Windows, change to a smaller font size in the **Control Panel / Display Properties**. The suggested DPI is 96 for non-Citrix environments (Control Panel / Display Properties / Settings / Advanced*). *This path may vary depending on the Operating System.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=7>