

Error: QuickBooks company datafile is already opened and is different from the one requested

Summary:

Message "QuickBooks company datafile is already opened and is different from the one requested" when attempting to interface distributions or voucher receivings from CounterPoint SQL to QuickBooks with a direct interface.

Cause:

QuickBooks is in use when the interface is attempted

Solution:

Close all instances of QuickBooks and retry.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=696>