Error: No form in this group applies to this document.

Summary:

Error: No form in this group applies to this document. There is nothing to print

Cause:

Forms to print are setup in **Setup/ Point of Sale/ Form groups**. The Form Group is then assigned to the station's setup (**Setup/ Point of Sale / Stations**).

Solution:

- Review the Form Group (Setup / Point of Sale / Form Groups) and ensure that the type of form being used (.rpt, .rdlc, or .xml) is the same form type selected to print on the Station setup (Setup / Point of Sale / Stations). Verify that that From Group is assigned to that station (unless **All** form groups is selected).
- Review the 'Applies to' tab, to ensure the parameters set match what is intended for the document to print.
- If this is happening in offline, ensure that file sync is **not** disabled on the station or server (see Online Help topic: File Sync / Disabling File Sync). This will ensure that any custom forms are copied automatically to the station (or they can be copied manually).
- Test with customizations disabled, if the error is not received review customizations and custom files.
- Consider running mspredefineddata.sql (NOTE: Backup customizations and custom reports first)

Online URL: https://counterpoint.knowledgebase.co/article.php?id=69