About MasterCard terminal identification requirements

MasterCard® has issued requirements to ensure that merchants with multiple card reading devices within a single location must submit a unique Device ID number with each transaction to remain compliant and avoid fines from MasterCard.

While we recommend updating to the newest version of Counterpoint, the oldest version that meets MasterCard's new requirements are versions 8.4.6.12 or 8.5.1 and higher. Some older interfaces between Counterpoint Gateway and NCR Secure Pay were not designed to handle this information. Thus, the Device ID was unable to be passed along to the processor (and thus to MasterCard), which prevents compliance.

The chart below includes processor interfaces that are currently not compliant with the Device ID requirement as well as the recommended path to achieve compliance. MasterCard's deadline for compliance is 12/31/2017.

If the payment is not authorized, a notification will display to contact Washington Utility Customer Care for more information.

Please note that only merchants with multiple devices processing card present transactions are impacted. Merchants with a single lane per processing account are not impacted. Also, any processor not listed in the chart below is compliant and already transmitting the Device ID to the processor.

[Click here](#) for answers to FAQ's and for more info

Non-compliant processors:

Process (Gateway)	Recommended Action

World Pay (Counterpoint Gateway)	Migrate to World Pay (Secure Pay, TCMP) account
World Pay (NCR Secure Pay, VisaK)	Migrate to World Pay (Secure Pay, TCMP) account
TSYS (Counterpoint Gateway)	Migrate to TSYS (Secure Pay). Secure Pay TSYS integration will be patched to include Device ID
TSYS (NCR Secure Pay)	None needed. Secure Pay TSYS integration will be patched to include Device ID