

# Error: The referenced account is currently locked out and may not be logged on to

## Summary:

Error: **The referenced account is currently locked out and may not be logged on to** when signing into Windows on a Radiant/NCR server or POS terminal.

## Cause:

This issue is caused by typing in an invalid password too many times on a P1530 or S339 terminal.

## Solution:

The account will automatically be unlocked in 30 minutes.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=578>