This user (USERID) is not a valid Point of Sale user

Summary:

Error: This user (userID) is not a valid Point of Sale user is seen logging into Ticket Entry.

Cause:

The user logging in is not setup to be a Point of Sale user.

Solution:

- Log into Point of Sale as a valid user.

or

- Edit the user (**Setup/ System/ Users**) and ensure the **Point of Sale user** check box is marked.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=559