

Warning: The default customer is not on file

Summary:

Warning: **The default customer is not on file** entering Ticket Entry

Cause:

- Default customer has not been defined for the store

And

- Station is setup to bring tickets in the Customer field.

Solution:

- In Setup/ Point of Sale/ Stores / Main assign a **Default customer**.

OR

- In Setup/ Point of Sale/ Stations / Main set **Begin tickets at:** as **Lines** or **Payment**.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=557>