

# Error: DTC is not running on your SQL server.

## Summary:

Error: **DTC is not running on your SQL server. DTC must be running to upgrade or remove data**

## Cause:

This message is typically seen when using the Data Migration utility or when interfacing accounting distributions using an export accounting interface

The **Distributed Transaction Coordinator** service must be running on the SQL Server and on the system used to perform the migration or interface.

## Solution:

Follow these steps to start and configure the Distributed Transaction Coordinator service.

- Go to Start / Run and type: **services.msc** (or from Control Panel / Administrative Tools / **Services**)
- Right-click the **Distributed Transaction Coordinator** service and click **Start**

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=553>