How to add images for Items or Customers

Summary:

How to add images for Items or Customers

Solution:

- Item images are stored in: Radiant SystemsCounterPointCPSQ L.1Toplevel[Company]ConfigurationItemImages
 Customer images are stored in: Radiant SystemsCounterPoint CPSQL.1Toplevel[Company]ConfigurationCustomerImages
- The syntax for the file names is **[number].[filetype]**, where [number] is the item or customer number, and [filetype] is the format (such as .bmp, .mp3, .avi, etc.)

For example: An image file for item number "ABC" would be: ABC.bmp or ABC.jpg.

Image filenames may also be [number][^][anything].[filetype], where the carat (^) symbol follows the item or customer number along with additional optional characters.

For example: Item ABC could have image files named **ABC^1.jpg**, or **ABC^examplename.bmp**.

 If an item or customer has multiple image files, the (alphabetically) first image file without a carat will be autodisplayed. Any additional image files may then be viewed using the image navigation buttons.

- For numeric items and customers, image filenames can be with or without leading zeroes.
- For items and customers with characters that are invalid for a filename, omit the invalid characters from the image filename.

Online URL: https://counterpoint.knowledgebase.co/article.php?id=550