

Sales Analysis report by Cell does not print the cell descriptions

Summary:

When printing the Sales Analysis report by Cell, the cell descriptions print as “2 cells”, “3 cells” and “4 cells” instead of the actual cell descriptions.

Cause:

When selling two cells of the same gridded item on one line of a ticket, the CELL_DESC column in PS_TKT_HIST_LIN contains the value **2 cells** to indicate that two cells for this item were on the ticket.

The actual description of the cells are not in PS_TKT_HIST_LIN, but in PS_TKT_HIST_CELL.

Because the **Sales Analysis by Group** report pulls from PS_TKT_HIST_LIN, and not from PS_TKT_HIST_CELL, it never gets the actual cell details. The report pulls the CELL_DESC, which in this case contains **2 cells**.

Solution:

This is working as designed.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=548>