

# How Average Ticket is calculated in Item Zoom / Monthly History

## Summary:

How Average Ticket is calculated in Item Zoom / Monthly History

What data makes up the Average Ticket in the Monthly History item zoom screen?

## Solution:

The calculation to compute Average Ticket is below. NCR Counterpoint takes the sum of PS\_TKT\_HIST\_LIN.EXT\_PRC and divides this by the total number of tickets for the month.

Formula for Average Ticket:

```
CAST(COALESCE (SUM(PS_TKT_HIST_LIN.EXT_PRC) / NULL IF  
(SUM(CASE WHEN TKT_NO IS NOT NULL THEN 1 ELSE 0 END),  
0), 0) AS decimal(15, 2)) AS Avg_Ticket
```

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=538>