

CPSQL freezes when vouchering receivings to Sage MAS90/200

Summary:

Counterpoint locks up when attempting to voucher receivings in a direct interface to a Sage Accounting solution.

Cause:

- The invoice number when vouchering exceeds 10 characters. This is a limitation of MAS90/200. Counterpoint supports an invoice number of up to 20 characters.
- The Invoice Data Entry accounts payable option has been checked in MAS90/200.

Solution:

Make sure the number of characters in your AP voucher invoice number is less than or equal to 10.

Receivings cannot be vouchered to MAS 90/200 if the Invoice Data Entry check box on the Entry tab of the Accounts Payable Options window (Accounts Payable Setup) is checked in MAS 90/200.

If there is an attempt to voucher receivings from Counterpoint with this option enabled, Counterpoint will stop responding.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=510>