

Error: JPEG Error #53

Summary:

Receive Error: JPEG error #53 when selecting an e-commerce item in Inventory/Items

Cause:

The error is thrown when the image extension for the item or category does not match the Default image selection in Ecommerce Control/Items tab

Solution:

- In **Setup / Ecommerce / Control / Items tab** verify the image extension used for Item: Default Image and Category: Default Image matches the image file type in: **Radiant SystemsCounterPointCPSQL.1Toplevel[Company]ConfigurationItemImages.**

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=447>