

How to restrict Ticket Entry login to one store

Summary:

Can the login for Ticket Entry be limited to only one store? How to lock down the store selection on the login screen for Touchscreen/Ticket Entry.

Solution:

- In Setup/System/Workstations, enter a value into the **Workgroup** field and clear the **Allow Other Workgroups** check box.
- In Setup/System/Security Code setup clear the **Allow Other Stores** check box.

This locks the workgroup and only allows the user to log into the store associated with the current workgroup.

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=43>