

# Error: Unable to open ASCII file is given when attempting a database import.

## Summary:

Problem occurs when importing data using Data Interchange or Database Import.

## Cause:

- The file being imported is either opened in another application (i.e. Excel)
- The file is set to **Read-only**.

## Solution:

- Exit out of any running application using the file
- Turn off the read-only property

Online URL: <https://counterpoint.knowledgebase.co/article.php?id=423>